



165 Capitol Avenue
Hartford, CT 06106-1658

March 19, 2014

Karen LeBuffe
IBM Customer Relationship Representative
IBM Corporation
One Financial Plaza
Hartford, CT 06103

Re: Master Agreement A-99-031

Dear Ms. LeBuffe:

I have received your request to update the Product Schedule associated with the above noted Department of Administrative Services Master Agreement. **This change adds IBM Recovery Services per the attached quotation.**

Given the Terms and Conditions of this agreement, the request to update the Product Schedule is approved. A copy of your Product Schedule update request is attached to this letter. Please consider the services a part of the associated Master Agreement and file this approval with the appropriate agreement for future reference.

Thank you for your interest in doing business with the State of Connecticut.

Very Truly Yours,



Jean Del Greco
Contract Specialist
Procurement Services

cc: Master Agreement File A-99-031



*One Financial Plaza
Hartford, CT 06103*

March 19, 2014


Ms. Jean Del Greco
Contract Specialist
Department of Administrative Services
165 Capitol Avenue, 5th Floor South
Hartford, CT 06106-1658

Subject: Product Schedule Update to Master Agreement A-99-031

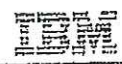
Dear Ms. Del Greco,

IBM would like to add IBM Multivendor Technology Recovery Services per the attached quotes to Master Agreement A-99-031.

Please advise if you have any questions or need additional information. Please provide us with your written or email concurrence to the above.



Karen LeBuffe
IBM Customer Relationship Representative
860-275-5714
lebuffe@us.ibm.com



Work Authorization for Additional Services

IBM Multivendor Information Technology Recovery Services

The terms of the IBM Customer Agreement, or an equivalent agreement in effect between us (called Agreement), listed below, and its Attachment for Multivendor Information Technology Recovery Services, apply to this transaction.

This Work Authorization for Additional Services (called "Work Authorization") must be approved and signed by both parties before the Work Authorization can become executable.

Customer Name and Address: State of Connecticut 101 E River Drive East Hartford, CT, 06108-3285 Customer Contact Name: Mr. James Grochowski Customer Telephone: (860) 622-2114	Agreement Number: 2G13808C Supplement Number: CFT2S2L Customer Number: 2082054 Enterprise Number: 2082000 <i>Master Agreement F</i>
Recovery Site Address: IBM Corporation 300 Long Meadow Road Sterling Forest, NY 10979	Work Authorization Effective Date: 02/24/2014 Estimated Schedule: Estimated Start Date: 02/21/2014 Estimated End Date: 02/27/2014

1. Scope of Work

BCRS will provide the equipment listed below for a One Time Charge for the February 24, 2014 exercise.
(1) 8233-E8B P750 with 300gb of Internal Disk and (12) FC Network Adapters
(5) DL580 G4 servers
(26) TB of DS8100 SAN Storage

2. IBM Responsibilities

To provide the hardware listed above in 'Scope of Work' to The State of Connecticut for the 2/24/14 exercise.

3. Your Responsibilities

You agree to:

- a. Provide IBM with the information necessary to setup the servers.

4. Completion Criteria

IBM will have fulfilled its obligations for the services described in this Work Authorization when any one of the following first occurs:

- a. IBM completes the activities described in this Work Authorization; or
- b. IBM has provided the number of hours specified in the "Charges" section of this Work Authorization, or in any subsequent change authorization; or
- c. the services described in this Work Authorization are terminated in accordance with the provisions of the Agreement.

*Jul 5-14-2014
end 3/14/11*

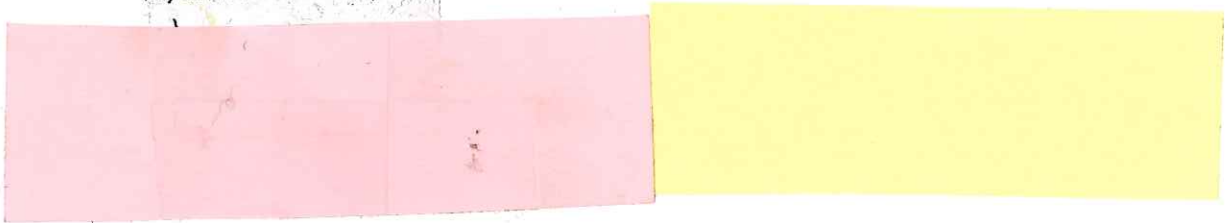
5. Charges

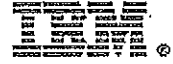
The charge for the services described in this Work Authorization, exclusive of applicable taxes is two thousand sixteen dollars (\$2,016.00). ~~If travel is required, you are responsible for all actual and reasonable travel and living expenses incurred by IBM's personnel during the performance of such services.~~

You will be invoiced as a one-time charge, following the completion of your exercise. Invoices are payable upon receipt. Late payment fees may apply. You agree to pay by electronic funds transfer (to an account specified by IBM) or other means acceptable to IBM.

IBM agrees to provide the services described in this Work Authorization, provided you accept this Work Authorization without modification by signing in the space provided below on or before 02/24/2014.

In entering into this Work Authorization, you are not relying upon any representation made by or on behalf of IBM that is not specified in the Agreement or this Work Authorization, including, without limitation, the actual or estimated completion date, number of hours to provide any of the services, charges to be paid, or the results of any of the services to be provided under this Work Authorization.





IBM Business Continuity and Resiliency Services
300 Long Meadow Road
Sterling Forest, NY 10979

March 3, 2014

Subject: State of Connecticut Recovery Exercise Media Handling Charges 02-24-2014

Dear Jim,

On behalf of the IBM Company, I want to take this opportunity to thank the State of Connecticut for selecting IBM's Business Continuity and Resiliency Services as your provider for business resiliency and continuity services.

In support of your recovery exercise at our Sterling Forest, NY facility, the IBM BCRS team provided media handling services as detailed below for which we need purchase order information.

2/24/2014 State Of Connecticut Event # 102498

- 1 operator 2 hours set up (scan/inventory load library)
- 1 operator 2 hours pack up (scan/inventory unload library)
- 1 operator 8 hours for mainframe mounts
- 12 hours total charge of \$480

Thank you and I look forward to working with you again in the future

Sincerely,

Elizabeth M DiMaio
Project Manager, Sterling Forest
IBM Business Continuity and Resiliency Services

cc: Eric Fischer